

BEFORE YOU START:

Remove all USB devices from your computer except your mouse or keyboard (including printers, cameras, USB Flash drives, etc.) **DO NOT** plug the CapTel USB cord in yet.

NOTE: If you already installed CapTel USB drivers in Windows Vista, you may need to un-install the old drivers using the Windows Device Manager before you can install the new drivers that you've just downloaded. Make sure the CapTel phone is plugged into the PC when you un-install the old drivers. Then, unplug the USB cord from the PC and follow the directions below.

Make sure the file "Vista XP 2000 Drivers" is located on your Windows Vista desktop.

You can follow the step-by-step instructions on your computer screen to install the necessary drivers onto your computer. You need to install two separate drivers, one after the other. You can also follow the printed instructions, below, for additional help.

- 1. Connect the USB Cable to back of the *CapTel* phone. Connect the other end of USB Cable to the USB port on your computer.
- 2. When you connect the USB cable, the window shown in **Figure 1.2** will automatically pop up on your computer screen. First, click on "Locate & install driver software (recommended)".



Figure 1.2

3. The window in **Figure** 2.2 will be displayed asking you to insert the *CapTel* USB installation disc. Click on "I don't have the disk. Show me other options."



Figure 2.2

4. The Window in **Figure 3.2** will appear. Click on "Browse my computer for driver software (advanced)"

Then, locate the file you downloaded onto your Windows desktop (**Figure 4.2**).

Click on **Next >** to continue.

	[23]
Found New Hardware - CapTel Phone USB Interface	
Windows couldn't find driver software for your device	
Check for a solution Windows will check to see if there are steps you can take to get your device working.	
 Browse my computer for driver software (advanced) Locate and install driver software manually. 	
	Carcal
	 Found New Hardware - CapTel Phone USB Interface Windows couldn't find driver software for your device Check for a solution Windows will check to see if there are steps you can take to get your device working. Browse my computer for driver software (advanced) Locate and install driver software manually.





Figure 4.2

5. Windows Vista will automatically search for the correct driver (**Figure 5.2**) and install it (**Figure 6.2**).





Con For	ind New Hardware - CanTel Phone USR Interface	×
Installir	na driver software	
Instann	g unver sontware	

Figure 6.2

6. The window shown in **Figure 7.2** will appear. Click on the **Install this driver software anyway** to continue.



Figure 7.2

INSTALLING DRIVERS FOR WINDOWS VISTA

7. The window shown in **Figure 8.2** will appear, letting you know the first part of the driver installation is completed. Click on the **Close** button to continue.



X

Next Cancel

Figure 8.2

You've now successfully installed the first software driver. The process will repeat automatically to install the second software driver.

8. The window in Figure 9.2 will be displayed	Found New Hardware - USB Serial Port
the <i>CapTel</i> USB installation disc. Click on "I don't have the disk Show	Insert the disc that came with your USB Serial Port If you have the disc that came with your device, insert it now. Windows will automatically search the disc for driver software.
me other options."	→ I don't have the disc. Show me other options.
	Next



9. The Window in **Figure 10.2** will appear. Click on "Browse my computer for driver software (advanced)"

Then, locate the file you downloaded onto your Windows desktop (**Figure 11.2**).

Click on **Next >** to continue.



Figure 10.2



Figure 11.2

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10. Windows Vista will automatically search for the second driver you need (Figure 12.2) and install it (Figure 13.2).

Sound New Hardware - USB Serial Port	×
Searching disc for software	
	Cancel



G I Found New Hardware - USB Serial Port	x
Installing driver software	

Figure 13.2

INSTALLING DRIVERS FOR WINDOWS VISTA

11. The window shown in **Figure 14.2** will appear. Click on the "Install this driver software anyway" to continue.

🛞 Wir	ndows Security
\bigotimes	Windows can't verify the publisher of this driver software
	Don't install this driver software You should check your manufacturer's website for updated driver software for your device.
	Install this driver software anyway Only install driver software obtained from your manufacturer's website or disc. Unsigned software from other sources may harm your computer or steal information.
	See details
Figur	re 14.2

12. The window shown in **Figure 15.2** will appear, letting you know the second part of the driver installation is completed. Click on the **Close** button to end.

	2
Found New Hardware - USB CapTel Phone Port (COM4)	
The software for this device has been successfully installed	
Nindows has finished installing the driver software for this device:	
USB CapTel Phone Port	
	Close
	Found New Hardware - USB CapTel Phone Port (COM4) The software for this device has been successfully installed Windows has finished installing the driver software for this device: USB CapTel Phone Port

Figure 15.2

Once both drivers are installed, your *CapTel* phone will be ready to use with your computer screen. Please refer to the *CapTel* USB Installation Guide and the *CapTel* User Manual for more complete instructions on using *CapTel* USB.