

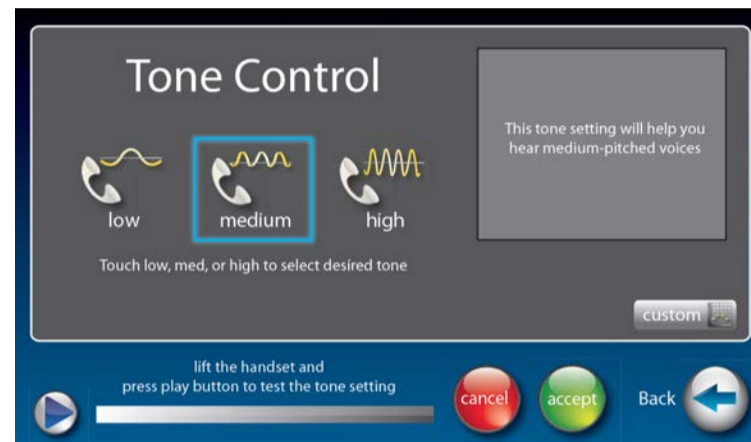


## Helpful Tips for Using Your CapTel Phone

### CapTel 2400i Users: Testing Your Tone Control

As you adjust the Tone Control on your CapTel 2400i phone, you can test in advance how each setting will sound to help you find the optimal level for your own personal hearing.

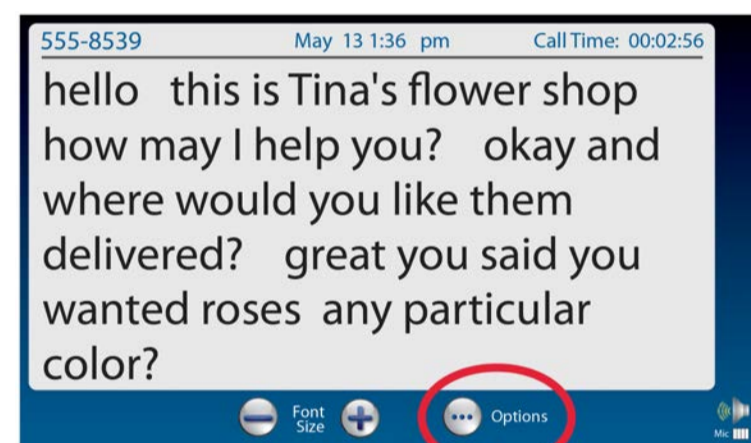
Look for the instructions at the bottom of the screen as you experiment with the various Tone settings. Simply press PLAY to hear an example of how a man and a woman's voice will sound with each Tone selection. When you find the setting you like best, touch ACCEPT.



### Finding Tone Control During a Call

**New process!** If you'd like to adjust the Tone Control during a call, the process has recently changed. Now, during your conversation, first touch the OPTIONS icon, then select your preferred Tone setting in the pop-up window.

After you make your selection, the pop-up window closes for you to continue your conversation. Whatever setting you selected will remain in effect until you change it again.



## Fall Hearing Health Awareness

Autumn is associated with its own unique season of sounds, whether it's noisy leaf blowers and harvesting equipment, loud crowds at fall sporting events, or even hunting rifles or home-project power tools.

As you enjoy the season, be conscientious about the louder sounds around you and take steps to protect your hearing as needed. It's easy to carry a pair of ear plugs with you for any impromptu high-volume activities.

[Check out more fall hearing health tips here!](#)



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## Popular Series Features Contestants with

### Hearing Loss

Actor Daniel Durant from the Academy Award-winning film *CODA* will be featured in the upcoming season of *Dancing with the Stars*. Mr. Durant is the latest of several cast members over the course of the long-running reality series to have hearing loss.

Previous contestants included Nyle DiMarco, who won the entire competition in 2016 and Academy-award winner Marlee Matlin, who also co-starred with Mr. Durant in *CODA*.



### 'Round the Clock Help

#### Just one button away

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

#### To contact:

- Just press the blue button on your CapTel phone
- 1-888-269-7477
- 1-866-670-9134 (Spanish)
- Contact or chat with us!

### Connect with us online



We encourage you to take advantage of alternative ways to reach CapTel Customer Service including live chat online. Additional tips and answers to common questions can also be found at [www.captel.com](http://www.captel.com).

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