



Helpful Tips for Using Your CapTel Phone

Personalize Your Greeting Message

You can record a personal greeting message for your CapTel phone to use whenever the Answering Machine takes a message.

If you don't want to record a personal greeting, the Answering Machine uses a pre-recorded message that says: "Hello. No one is available to take your call. Please leave a message after the tone."

How you record a greeting depends on which CapTel model you use:

[CapTel 2400i Instructions](#)
[CapTel 840i/880i Instructions](#)



Your personal greeting options on the CapTel 2400i

Holiday Travel Tips

More than 55 million Americans are expected to travel over the Thanksgiving weekend this year, according to the American Automobile Association (AAA).

If you are hitting the road, consider some simple tips to make travel less stressful during this busy time. Download a travel app to your mobile device, such as from your airline or from Google® Maps, to stay informed about travel conditions, traffic, or weather delays. Research in advance the hearing accommodations available at your destination and be sure to share your communication preferences with your traveling companions. Most of all, enjoy the journey!

For more Holiday Travel Tips, visit [this recent CapTel blog post](#).



On the Road Again with Team CapTel

From Philadelphia to Mesa to Tampa, it has been wonderful meeting up with CapTel users at Walk4Hearing events this Fall.

As the 2023 Walk4Hearing season winds down, we extend a heartfelt THANK YOU to everyone who came out to support HLAA in raising funds and awareness for hearing loss.



"I am so thankful for my CapTel phone. If not for this telephone, I would be unable to make calls to the doctor, family, or if I had an emergency."

- CapTel user in Tennessee

Happy THANKSGIVING

On behalf of everyone at CapTel, we wish you a Happy Thanksgiving!



'Round the Clock Help Just one button away

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

Customer Service will be closed November 23 & 24 to allow team members time with their families during the holiday.

To contact:

- Just press the blue button on your CapTel phone
- 1-888-269-7477
- 1-866-670-9134 (Spanish)
- Contact or chat with us!

Connect with us online



We encourage you to take advantage of alternative ways to reach CapTel Customer Service including live chat online. Additional tips and answers to common questions can also be found at www.captel.com.

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Have a CapTel story to share? Send it to Newsletter@CapTel.com. We'd love to hear from you!

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