



Helpful Tips for Using Your CapTel Phone

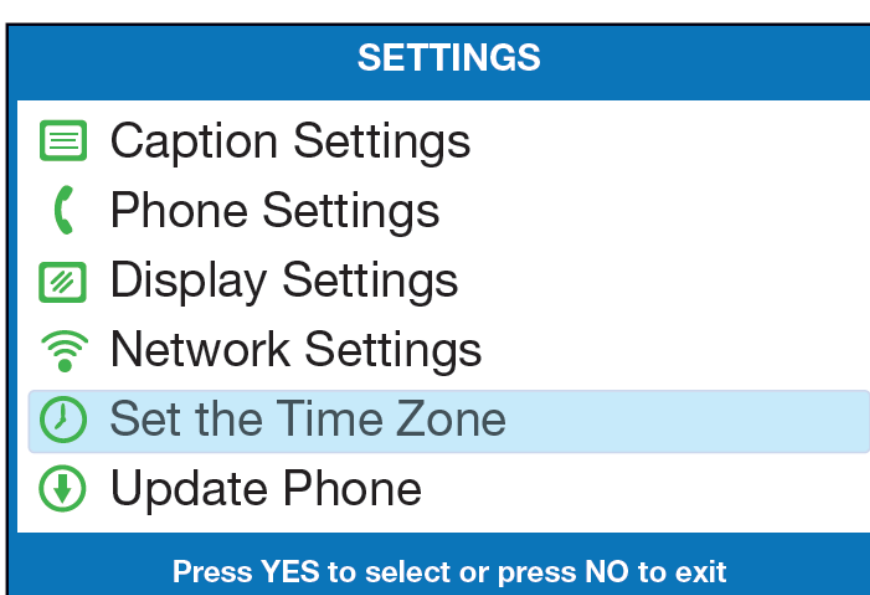
New! Setting the Time Zone

For CapTel 840i/880i

Now your CapTel 840i or CapTel 880i will set the time and date for you automatically (no more futzing during Daylight Savings Time). A new software update allows your CapTel phone to display the time and date automatically based on your Time Zone.

To reset the Time displayed on your CapTel phone: In the Options menu, select "Settings" and then select "Set the Time Zone." Choose the appropriate Time Zone, then be sure to indicate if your area observes Daylight Savings Time. Your CapTel phone assigns the appropriate Time & Date for you automatically.

Learn more and [see full directions at CapTel.com](https://www.captel.com).



Cleaning Your CapTel Phone

As part of your spring cleaning process, remember to clean your CapTel phone, too!

You can use cleaning solution or a disinfecting wipe to clean the handset and dial pad. For the display screen, spray disinfectant onto a soft cloth first and then carefully wipe the screen.

Do not spray cleaning solution directly on the display screen. You can also use a soft anti-static cloth to "dust" the display screen from time to time.



A Perfect Time to Join the Conversation

May is Better Hearing & Speech Month

In recognition of Better Hearing & Speech Month, May is the perfect time to kick off some healthier hearing habits and to get involved with your local hearing loss community.

Be on the lookout for social media posts about Hearing Loss, and help spread the word within your own social circles. Many communities hold hearing-related events, such as the Walk4Hearing, which bring people together to share helpful tips and success stories. Or celebrate closer to home, sharing stories with friends or family about your own personal experiences.

Find [more opportunities to celebrate Better Hearing & Speech Month!](#)



'Round the Clock Help

Just one button away

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

To contact:

- Just press the blue button on your CapTel phone
- 1-888-269-7477
- 1-866-670-9134 (Spanish)
- Contact or chat with us!

Connect with us online



We encourage you to take advantage of alternative ways to reach CapTel Customer Service including live chat online. Additional tips and answers to common questions can also be found at www.captel.com.

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Have a CapTel story to share? Send it to Newsletter@CapTel.com. We'd love to hear from you!

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