



### Double-Checking Details

Sometimes it's helpful during a call to look back to confirm little details. This is especially handy if your caller is a fast talker. CapTel makes it easy to review captions during your call. While on a call:



**For CapTel 2400i**

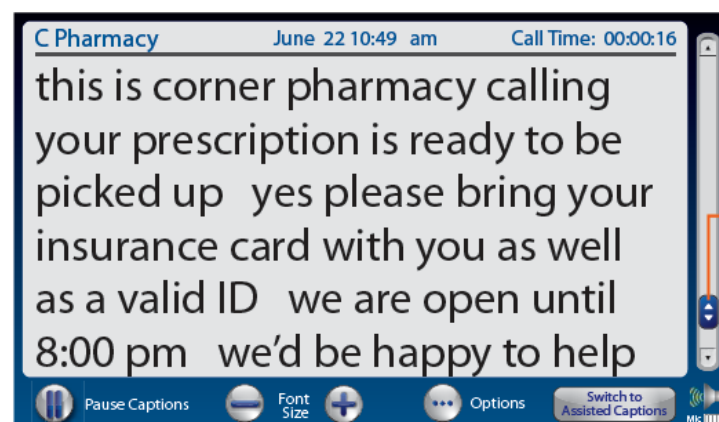
Touch "Pause Captions", then move the slide button up to scroll back through earlier captions.



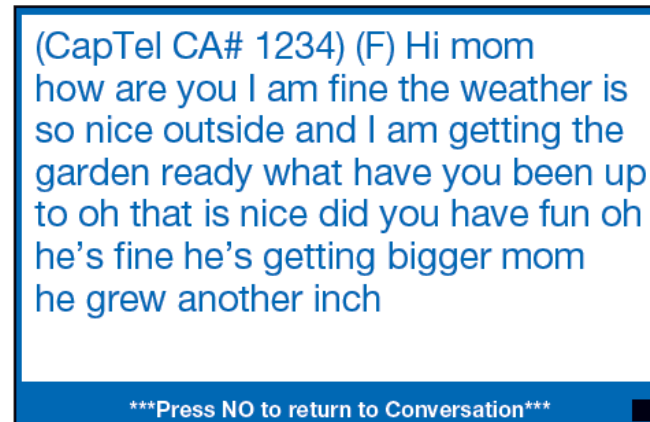
**For CapTel 840/840i/880i**

Press the UP arrow button to scroll back through earlier captions.

You can continue talking or listening while you review captions. Everything the other party says will continue to be captioned, even while you are looking back through the conversation.



CapTel 2400i Review Captions Screen



CapTel 840/840i/880i Review Captions Screen

When you are ready to return to the live conversation captions:



**For CapTel 2400i**

Touch "Back to Live Captions"



**For CapTel 840/840i/880i**

Press the NO button

Anything the other party said during the time you were reviewing captions will appear, and the live captions will continue as usual.



### Spring Ahead - Daylight Saving Time

If you live in a region that practices Daylight Saving Time, remember to set your clocks forward on March 9. The clock on your CapTel phone will adjust automatically to reflect the time change. No need to adjust your phone!



### Walk4Hearing Coming Soon!

Hearing Loss Association of America (HLAA) announced the spring schedule for Walk4Hearing events from May-June. Walk4Hearing brings communities across the country together to raise funds and awareness for hearing loss issues. CapTel is a proud longtime sponsor. Please join us in supporting this good cause.

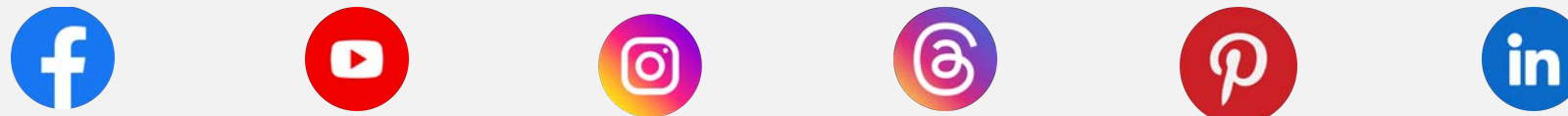
[Find Walk4Hearing Near You](#)

### We Are Ready To Help

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

- Press the blue button on your CapTel phone
- Click here to contact or chat with us!
- Call 1-888-269-7477
- Call 1-866-670-9134 (Spanish)

Click the icons below to connect with us on social media:



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We'd love to hear from you!

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**Be Alert:** Scammers often try to reach people over the telephone. As with any other phone, if you get a call from someone asking for money or that seems suspicious to you, please be on guard. For more information, visit the [Federal Trade Commission Consumer Advisory on Phone Scams](#).

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450 Science Drive, Madison, WI 53711  
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FEDERAL LAW PROHIBITS ANYONE BUT REGISTERED USERS WITH HEARING LOSS FROM USING INTERNET PROTOCOL (IP) CAPTIONED TELEPHONES WITH THE CAPTIONS TURNED ON. Automatic speech recognition software generates captions of what the other party to the call says, and, in certain circumstances, a live communications assistant may be included on the call to make needed corrections and/or add call details. The captions are then sent to the phone. There is a cost for each minute of captions generated, paid from a federally administered fund. No cost is passed on to the CapTel user for using the service. CapTel captioning service is intended exclusively for individuals with hearing loss. CapTel® is a registered trademark of Ultratec, Inc. (v1 2-25)