



Helpful Tips for Using Your CapTel Phone

Clearing Messages: One-by-One or All-at-Once

We all save Answering Machine messages to review at a later time. If your Answering Machine memory becomes full, however, you must delete older messages before the Answering Machine can record new ones.

Answering Machine messages may be deleted one at a time or erased all at once.



CapTel 840/840i/880i

To erase Answering Machine messages one at a time:

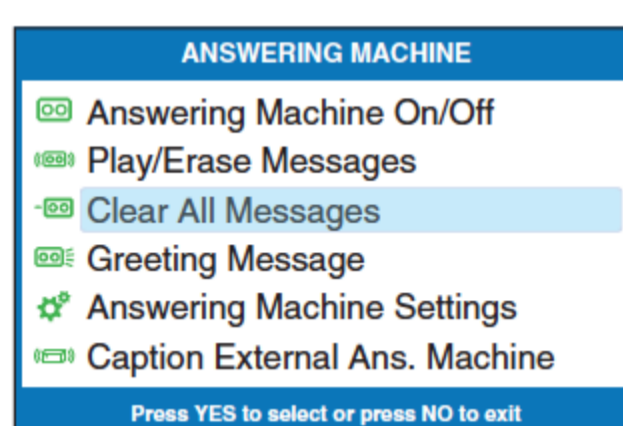
1. Press the YES button to see Options Menu.
2. Press the DOWN arrow button to highlight Answering Machine. Press YES.
3. Press the DOWN arrow button to highlight Play/Erase Messages. Press YES.
4. Follow the on-screen directions to review each message. As you review each one, press YES to erase the message.
5. Use the UP/DOWN arrow keys to move through your messages, deleting the ones you no longer want.



Erasing one message at a time on the 840/840i/880i

To delete all Answering Machine messages at once:

1. Press the YES button to see Options Menu.
2. Press the DOWN arrow button to highlight Answering Machine. Press YES.
3. Press the DOWN arrow button to highlight Clear All Messages. Press YES.
4. Press YES to erase all saved Answering Machine messages. If you don't want to erase all messages, press NO.

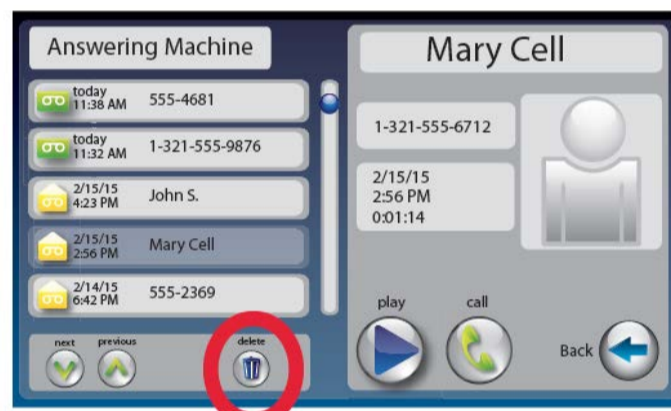


Erasing all messages at once on the 840/840i/880i

CapTel 2400i

To erase Answering Machine messages one at a time:

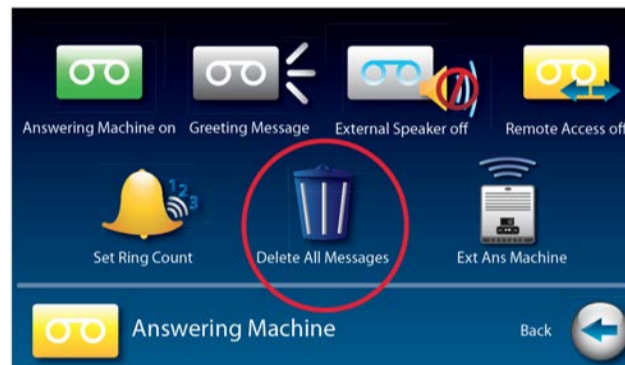
1. On the display, touch (Ans Machine).
2. Select and touch the call you want to review from the list.
3. Touch (play) to listen to the message and see captions.
4. To delete the message, touch (delete). The display asks you to confirm you want to delete the message. Touch (yes) to delete or touch (no) to cancel.



Erasing one message at a time on the 2400i

To delete all Answering Machine messages at once:

1. On the display, touch (Settings).
2. Touch (Messages), then touch (Answering Machine).
3. Touch (Delete All Messages).
4. The display asks you to confirm you want to delete ALL messages. Touch (yes) to delete or touch (no) to cancel.



Erasing all messages at once on the 2400i

Got the Latest Software?

From time to time, CapTel software is updated to make improvements or to add new features. Updating your phone's software is easy.

CapTel 840/840i/880i

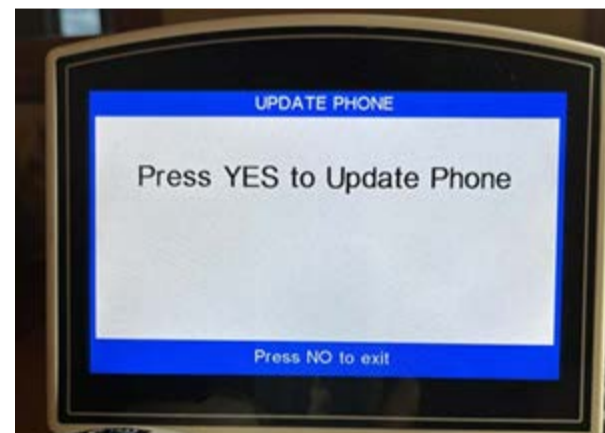
In the Options menu, select "Settings," then select "Update Phone." Press the YES button.

CapTel 2400i

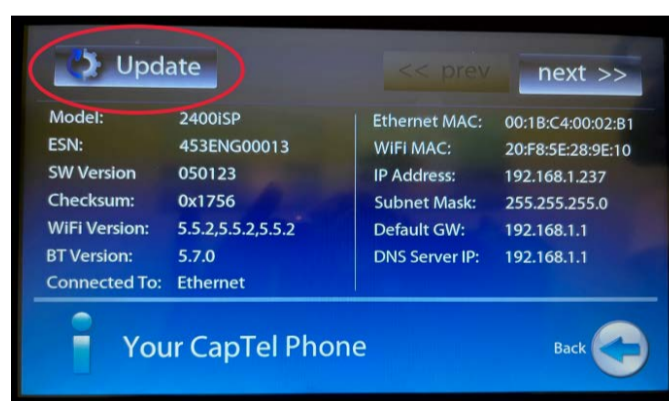
Touch Settings -> Info -> Update.

TIMESAIVING TIP:

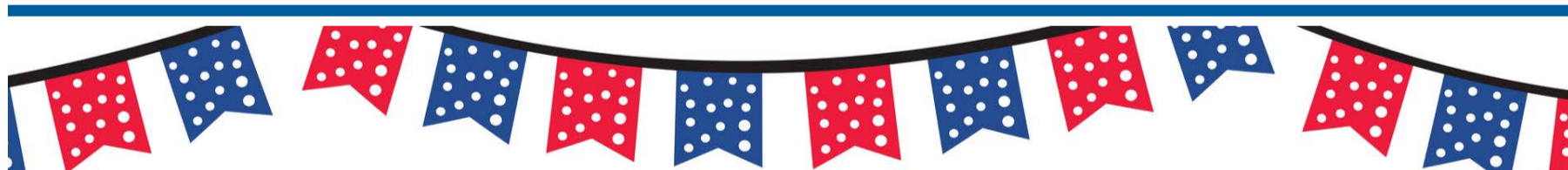
Your CapTel phone checks for the most recent software update any time the power is turned off/on. This makes updating the phone a snap – simply unplug your phone and plug it back in again. The latest software downloads automatically.



Updating the CapTel 840/840i/880i

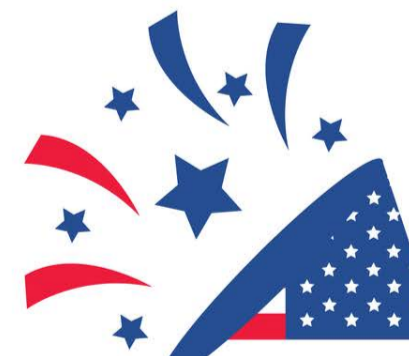
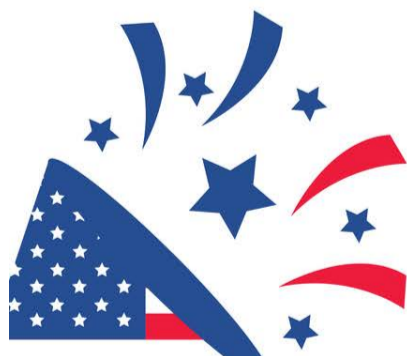


Updating the CapTel 2400i



"I love this phone because it allows me the **independence** to talk with other people by myself."

- CapTel User in Maine



'Round the Clock Help

Just one button away

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

To contact:

- Just press the blue button on your CapTel phone
- 1-888-269-7477
- 1-866-670-9134 (Spanish)
- Contact or chat with us!

Connect with us online



We encourage you to take advantage of alternative ways to reach CapTel Customer Service including live chat online. Additional tips and answers to common questions can also be found at www.captel.com.

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