News & Tips for People Who Use CapTel

# February 2025

### **Reviewing Captions After a Call**

Have you ever gotten off a call and couldn't quite remember the details? With CapTel, you can go back to review captions after a call ends. This lets you double check any details from the conversation that you may have forgotten. Reviewing captions after a call is easy.

#### For CapTel 2400i

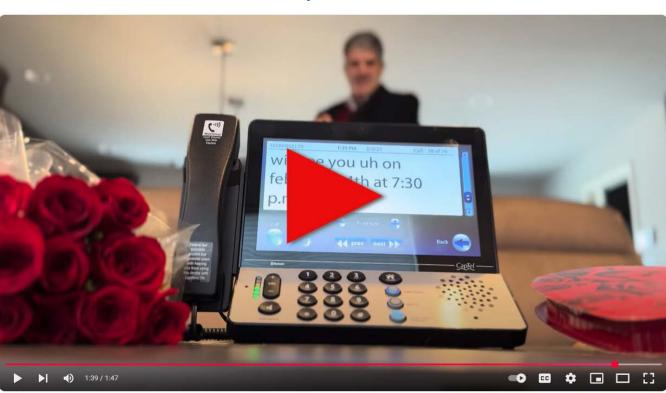
- Touch Call History, then touch the up/down arrows to highlight the call you want to review.
- Touch Review Captions to see captions from the call.
- Use the scroll bar to move back and forth through the conversation captions.
- When you are done, press the HOME button to exit.

#### For CapTel 840/840i/880i

- Press the YES button to see Options
- Use the UP/DOWN buttons to highlight "Conversations", then press YES.
- Check that Review Conversations is highlighted, press YES to select.
- Use the UP/DOWN buttons to scroll to the call you want. Press YES to select.
- Scroll through the captions using the UP/DOWN arrow buttons.
- When you are done, press the NO button repeatedly to exit.

NOTE: If you prefer, you can set your CapTel phone to erase captions every time a call ends. See "Saving Conversations" in your user manual for details.

See how to review captions after a call in action.





### **Celebrating Valentine's Day**

As you celebrate the special relationships in your life, consider activities that accommodate all hearing levels. For example, a candle-lit dinner may be traditional, but turn up the lighting to see each other's faces clearly. Or escort your Valentine on a nature walk or an outdoor stroll. You can always share a mug of hot chocolate if the weather is cold!

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# **Connecting with Family**

Before CapTel, it was hard for Willard's family to connect over the phone. "The kids knew I couldn't understand them on the cell phone," he explains. CapTel made a difference. "Now, at least one calls me every day and we have a good conversation."

WILLARD'S STORY

# We Are Ready To Help

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

Press the blue button on your CapTel phone

Click here to contact or chat with us!

Call 1-888-269-7477

Call 1-866-670-9134 (Spanish)

Click the icons below to connect with us on social media:













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**Be Alert:** Scammers often try to reach people over the telephone. As with any other phone, if you get a call from someone asking for money or that seems suspicious to you, please be on guard. For more information, visit the <u>Federal Trade Commission Consumer Advisory on Phone Scams</u>.

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