



Helpful Tips for Using Your CapTel Phone

All About Dialing

Simple tips and tricks that make calling easy with your CapTel phone:

Remember the Area Code!

- Remember that you now need to dial both the area code + the phone number, even if it is for a local call.
- If the call is long distance, you need to dial 1 + area code before you dial the phone number.

Take Your Time...

- You can leave the handset down (hung up) when you start dialing a phone number on the dial keypad.
- You can see the number as you dial, letting you make sure it is the correct number.
- If you make a mistake, you can erase it by pressing the DOWN arrow button on 840/840i/880i or by touching backspace (X) on the 2400i.
- Simply pick up the handset when you are ready to place the call. CapTel dials the number for you automatically.



... or Speed Dial!

- Use the Speed Dial buttons to quickly dial the people you call most often.
- Simply lift the handset and touch the Speed Dial button you want.
- To add contacts to your Speed Dial buttons, see instructions here:
 - [2400i Instructions](#)
 - [840/840i/880i Instructions](#)

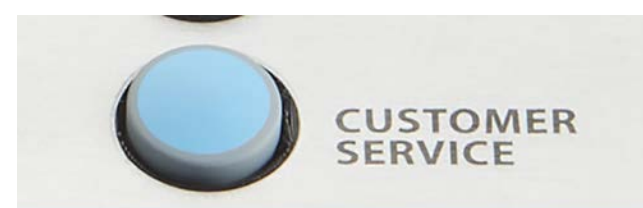


Dial by Name

- You can store names and phone numbers for the people you call most often, then dial by their name.
- To add contacts to your Contact List/Phone Book, follow these instructions:
 - [2400i Instructions](#)
 - [840/840i/880i Instructions](#)

Dialing for Help

- If you have any questions or need help, press the Blue Button to connect with CapTel customer service. A one-touch call!



Mark Your Calendar! Hearing Related Events

Planning ahead for the year? Consider upcoming events that support people with hearing loss. From national conferences to local activities, 2023 boasts opportunities year-round to gather with others, learn about the latest technologies and products, and share tips and success stories.

Whether raising global awareness through World Hearing Day, traveling to a national Hearing Loss conference, or participating in your neighborhood's Walk4Hearing, find an event that will be fun and fulfilling for you!

See a list of 2023 hearing-related events [here](#).



'Round the Clock Help

Just one button away

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

To contact:

- Just press the blue button on your CapTel phone
- 1-888-269-7477
- 1-866-670-9134 (Spanish)
- Contact or chat with us!

Connect with us online



We encourage you to take advantage of alternative ways to reach CapTel Customer Service including live chat online. Additional tips and answers to common questions can also be found at www.captel.com.

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Have a CapTel story to share? Send it to Newsletter@CapTel.com. We'd love to hear from you!

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