



Helpful Tips for Using Your CapTel Phone

Dialing is a Snap(shot)! Dial by Picture

Popular feature of CapTel 2400i

Picture this: simply touch a person's image and CapTel dials them for you automatically. What could be easier!

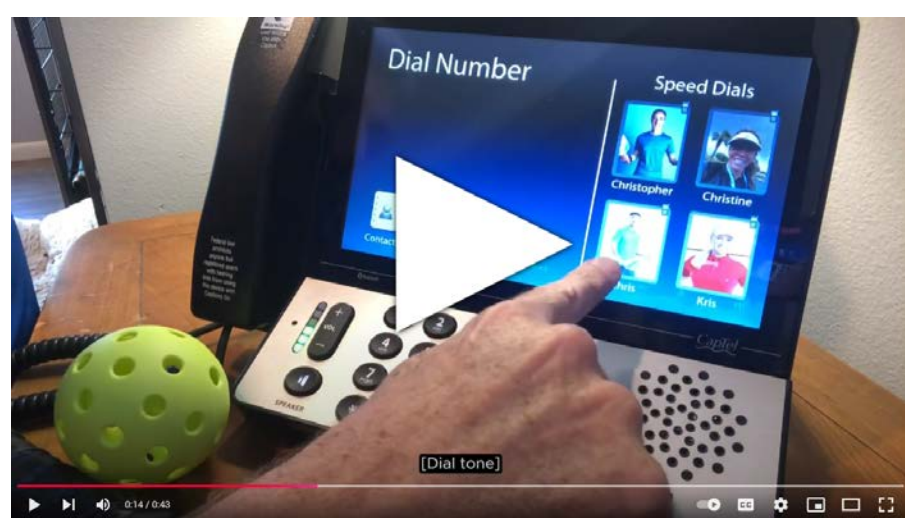
Dial-by-Picture lets you add photographs to people in your contact list, making it easy for you to call them by simply touching their picture on-screen. This CapTel 2400i feature is especially helpful for those with memory issues or who have a lot of contacts to keep straight.

Setting it up takes two steps: First, go online to CapTel's "MyContacts" website and follow the directions to add photos. Then, "sync" the website to your CapTel 2400i to download the photos onto your phone. For full instructions, visit "[Saving a Photo to Contacts](#)" or see "Adding a Photo to a Contact" in your CapTel 2400i User Manual.

TIP: If someone helped set up your CapTel 2400i phone, you may want to consult with them as you manage Contact Lists on a computer.



Dial a person's number just by touching their photo.



[Watch Video of Dial by Picture in Action](#)

Communication Tips for Festive Gatherings

Holiday events are more meaningful when everyone is comfortable participating. Keep the lights merry and bright; well-lit spaces make it easier for guests to pick up on visual cues to help follow the conversation. Likewise, set the holiday carols on low volume. Background sounds, including festive music, make it difficult to hear conversations clearly. Listening in group settings can be hard work. Give yourself a well-earned hearing break from time-to-time throughout the season. [See more tips for the holidays.](#)



Contacting Customer Service: Holiday Hours

CapTel captioning service is available 24 hours a day, 365 days a year – including all holidays. Our Customer Service department will be closed the following days to allow team members time with their families:

- Tuesday, December 24
- Wednesday, December 25
- Wednesday, January 1, 2025

Many common help topics are also available online at www.CapTel.com.



'Round the Clock Help Just one button away

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

To contact:

- Just press the blue button on your CapTel phone
- 1-888-269-7477
- 1-866-670-9134 (Spanish)
- Contact or chat with us!

Connect with us online



We encourage you to take advantage of alternative ways to reach CapTel Customer Service including [live chat](#) online. Additional tips and answers to common questions can also be found at www.captel.com.

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Be Alert: Scammers often try to reach people over the telephone. As with any other phone, if you get a call from someone asking for money or that seems suspicious to you, please be on guard. For more information, visit the [Federal Trade Commission Consumer Advisory on Phone Scams](#).

Have a CapTel story to share? Send it to Newsletter@CapTel.com. We'd love to hear from you!

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