



Helpful Tips for Using Your CapTel Phone

Sticky Keys? Easy to Fix!

Like anything else in your home, your CapTel phone can collect dust or dirt over time, which may cause the number keypad to stick occasionally. The fix is easy: simply clean your CapTel phone. Common household cleaners such as ordinary dish soap, Isopropyl Alcohol-based cleaners, or disinfecting wipes are all safe to use. Make sure the cloth or wipe is damp, not dripping. TIP: A soft-bristled toothbrush can reach into the spaces around the keys, to eliminate stickiness.

[Video: Cleaning Your CapTel Phone](#)



Summer Tips: Taking Care of Hearing Aids

For people who wear hearing aids, summertime activities can present unique challenges. From moisture to heat, several factors associated with summer can impact the performance and longevity of hearing aids. You may want to use a hearing aid dehumidifier to help protect from excess moisture. If you exercise during warm summer days, consider using a sweatband to wick away sweat. Take extra care applying sunscreen to avoid gunking up your device. [See more tips on summer hearing aid care here.](#)



Assembled in the USA

CapTel telephones are proudly made in the USA using worldwide components. Our manufacturing facility, located in Madison, Wisconsin, is just down the street from the company's corporate headquarters. CapTel's local team of talented specialists take pride in producing the highest-quality electronic products that you can rely on year-after-year.



'Round the Clock Help Just one button away

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

To contact:

- Just press the blue button on your CapTel phone
- 1-888-269-7477
- 1-866-670-9134 (Spanish)
- Contact or chat with us!

Connect with us online



We encourage you to take advantage of alternative ways to reach CapTel Customer Service including [live chat](#) online. Additional tips and answers to common questions can also be found at www.captel.com.

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Be Alert: Scammers often try to reach people over the telephone. As with any other phone, if you get a call from someone asking for money or that seems suspicious to you, please be on guard. For more information, visit the [Federal Trade Commission Consumer Advisory on Phone Scams](#).

Have a CapTel story to share? Send it to Newsletter@CapTel.com. We'd love to hear from you!

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