



Helpful Tips for Using Your CapTel Phone

Change How Captions Scroll Across Screen

You can control how the captions appear on your CapTel display screen: either appearing word-by-word as each word is captioned or by scrolling line-by-line in a continuous movement.

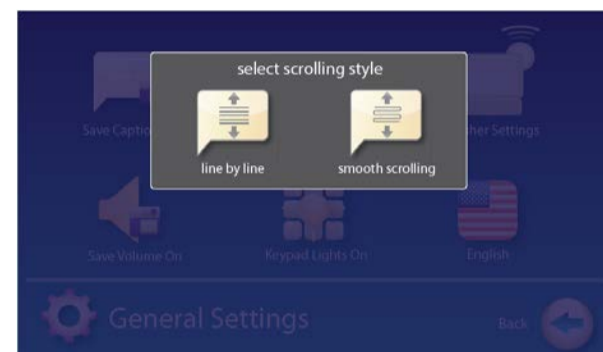
The way you change the scrolling method depends on which CapTel model you have:

CapTel 2400i

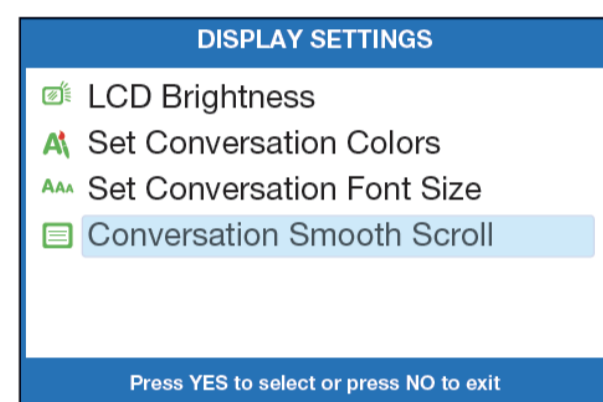
- On the display screen, touch Settings -> General Settings -> Smooth Scrolling.
- Touch the scrolling option that you prefer. CapTel saves your selection.
- Press HOME button to exit the menu.

CapTel 840i/880i

- With the handset hung up, press YES for the Options menu.
- Use the arrow buttons to highlight Settings. Press YES to select.
- Use the arrow buttons to highlight Display Settings. Press YES to select.
- Use the arrow buttons to highlight Conversation Smooth Scroll. Press YES to select.
- Highlight if you want Smooth Scrolling on or off, then press YES to select.
- Press the NO button repeatedly to leave the Options menu.



CapTel 2400i



CapTel 840i/880i

The scrolling method you select will appear during your next call, and will remain in effect until you change the setting again.

Cleaning Your CapTel Phone

As part of your spring cleaning process, remember to clean your CapTel phone, too! You can use cleaning solution or a disinfecting wipe to clean the handset and dial pad. For the display screen, spray disinfectant onto a soft cloth first, and then carefully wipe the screen. Do not spray cleaning solution directly on the display screen. You can also use a soft anti-static cloth to "dust" the display screen from time to time.



Working in the Yard? Protect your Hearing

From lawnmowers and leaf blowers to wood splitters and chainsaws, the sounds associated with spring yard work can reach harmful volume levels. As you venture outside this spring, take steps to protect your hearing health. Wear hearing protection earmuffs when working with power equipment, and be sure to take breaks when doing yard work – to rest your body and your hearing! Check out more [tips on protecting your hearing](#) this spring here.



'Round the Clock Help

Just one button away

Help is available 24 hours a day, 7 days a week! (Excluding major holidays.)

To contact:

- Just press the blue button on your CapTel phone
- 1-888-269-7477
- 1-866-670-9134 (Spanish)
- Contact or chat with us!

Connect with us online



We encourage you to take advantage of alternative ways to reach CapTel Customer Service including [live chat](#) online. Additional tips and answers to common questions can also be found at www.captel.com.

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Be Alert: Scammers often try to reach people over the telephone. As with any other phone, if you get a call from someone asking for money or that seems suspicious to you, please be on guard. For more information, visit the [Federal Trade Commission Consumer Advisory on Phone Scams](#).

Have a CapTel story to share? Send it to Newsletter@CapTel.com. We'd love to hear from you!

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