



## Helpful Tips for Using Your CapTel Phone

### CapTel 2400i: See Answering Machine Messages Remotely *New software update gives CapTel 2400i users new features*



Now CapTel 2400i users can dial in to check their answering machine messages from a different phone. A new software update lets users play messages left on their CapTel 2400i answering machine, even when they are away from their home or office.

#### To update your 2400i software:

**Settings** → **About** → **Update** **Update**

Your phone will check to make sure you have the most recent software. If not, it will download the new software and automatically reboot your phone.

- [Updating your CapTel 2400i software](#)
- [Remote access to your 2400i answering machine messages](#)



Remote message retrieval is also available for CapTel 840i users.

[Learn more](#) »

**Tip:** When you dial in to retrieve your messages, use another CapTel phone if possible, in order to see captions along with your messages. If you call using any other phone, you will be able to listen to the voice message but you will not receive captions at your remote location.

## Raising Funds, Raising Awareness

At CapTel, our commitment to the hard of hearing community extends beyond the workday. CapTel employees around the country have been hosting Bake Sales and Chili Cook Offs, among other events, to help raise money in support of the Hearing Loss Association of America (HLAA) Walk4Hearing campaign. Everyone here is excited to help make a difference!

[Find a Walk4Hearing event near you.](#)



Have a CapTel story to share? Send it to [Newsletter@CapTel.com](mailto:Newsletter@CapTel.com). We'd love to hear from you!

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### 'Round the Clock Help *Just one button away!*

Help is available 24 hours a day, 7 days a week!\*

\*Excluding major holidays.

To contact:

- Just press the blue button on your CapTel phone!
- 1-888-269-7477  
1-866-670-9134 (Spanish)
- [Online Chat](#)
- [CapTel@CapTel.com](mailto:CapTel@CapTel.com)

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Thank you to everyone who follows CapTel on Facebook. With more than 20,000 followers, the online community of CapTel users is another great resource.