

CapTel® Connect

News & Tips for People Who Use CapTel

Helpful Tips for Using Your CapTel Phone

Take Your Time Dialing!

Did you know you can dial the phone number of the person you are calling without even picking up the CapTel handset? It's true!

On-hook dialing lets you take your time when dialing a phone number. Just leave the CapTel handset down (hung up) and press the phone number buttons on the dial keypad. Don't forget to press "1" or the area code if the phone number is long distance. As you type, you can see the phone number on the CapTel display to make sure you get everything right. If you make a mistake, on the 840/840i press the DOWN button or, on the 2400i touch Backspace (X) to erase.

When you are ready to place your call, pick up the CapTel handset. CapTel will dial the phone number you entered. Convenient!

Updating Your CapTel Software

Occasionally changes are made to CapTel software to add new features. Your CapTel phone can check whether a new software version is available, and then conduct a software update if needed. This process ensures you will always benefit from the latest technology.

Updating your CapTel Phone is Easy



CapTel 2400i:
From the main menu, touch "Settings" » "About" » "Update".
[Detailed instructions.](#)



CapTel 840/840i:
In the Options menu, select "Settings" then select "Update Phone".
[Detailed instructions.](#)

Enjoying Confidence Over the Phone!

Like many people with hearing loss, Richard used to rely on others to make important calls for him. "I'd call my daughter in and I would rehearse with her what she had to find out for me. And then she'd call the people," he explains. Now with CapTel, Richard is back to making his own calls, enjoying his independence on the phone again. "It gives me a lot more freedom," he states. Reconnecting over the phone with CapTel has made all the difference. As Richard describes, "You don't know what you are missing!"

[See Richard's story.](#)

Have a CapTel story to share? Send it to Newsletter@CapTel.com. We'd love to hear from you!

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'Round the Clock Help Just one button away!

Help is available 24 hours a day, 7 days a week!

To contact:

- Just press the blue button on your CapTel phone!
- 1-888-269-7477
1-866-670-9134 (Spanish)
- [Online Chat](#)
- CapTel@CapTel.com

- Like us on
- Follow us on
- Watch us on
- Visit us on

