

CapTel® Connect

News & Tips for People Who Use CapTel

Helpful Tips for Using Your CapTel Phone

Getting Captions of Messages on an External Answering Machine

All CapTel phones come with a built in answering machine, but your CapTel phone can also show you captions of voice messages that callers leave on a separate, external answering machine. To see captions of the messages on an external answering machine:



Using an External Answering Machine

1. In the CapTel menu, select "Answering Machine"
2. Select "Caption External Ans Machine"
3. Lift the CapTel handset and place it next to your answering machine speaker. Make sure the mouth-piece of the handset is next to the speaker of your answering machine. While you do this, your CapTel phone connects to the captioning service.
4. Press the "PLAY" button on your external answering machine, so that the messages are played aloud.
5. The CapTel display shows captions of the messages as they are played. When you are finished listening/reading captions, hang up the CapTel handset.

No More Avoiding the Phone

It used to be when the phone rang at Russell's house, he would not answer the call. "I dreaded it when it rang, because I knew I wasn't going to be able to understand," Russell explains. "I'd have to ask them 15 times, what did you say?" Often Russell would wait for his daughter to visit to have help making calls.

Now with CapTel, Russell no longer avoids the phone. "I enjoy answering the phone now, I don't shy away from it," he states. "What I can't hear, I can read."



[See more of Russell's story.](#)

Summer Activities: Protecting your Hearing



Whether mowing your lawn, boating on a lake, or enjoying outdoor concerts, the sounds of summer are all around. As you enjoy summertime activities, be aware of the sounds in your environment. Consider these simple tips to help protect your ears if you find yourself in situations that involve loud, potentially harmful noise levels.

[Protecting Your Hearing in the Great Outdoors.](#)

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'Round the Clock Help Just one button away!

Help is available 24 hours a day, 7 days a week!

To contact:

- Just press the blue button on your CapTel phone!
- 1-888-269-7477
1-866-670-9134 (Spanish)
- [Online Chat](#)
- CapTel@CapTel.com

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Have a CapTel story to share? Send it to Newsletter@CapTel.com. We'd love to hear from you!

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